

November 2017 Ninth Edition

Standards For Construction Equipment Technology

Skill standards for post-secondary schools preparing for careers as equipment technicians.





Standards for Construction Equipment Technology

The AED Foundation, through its committed industry volunteers, is improving the quality of the equipment industry's workforce by publishing and maintaining the "Standards for Construction Equipment Technology." The goal is to help post-secondary institutions prepare students with the knowledge and skills they need to embark on successful careers as equipment service technicians. The contents are regularly reviewed and updated by The AED Foundation's Technical Training Committee in response to changes in technology and learning requirements.

Now in its **ninth edition**, this document is the result of voluntary efforts by technical experts in the construction equipment industry. The project is sponsored by The AED Foundation and includes the participation of leading construction equipment distributors, equipment manufacturers and post-secondary schools. The standards cover six areas that the industry considers most important for the education of entry-level technicians:

- Safety/Administrative
- Electrical/Electronics
- Hydraulics/Hydrostatics
- Power Trains
- Diesel Engines
- Air Conditioning/Heating

Established in 1991, The AED Foundation is the workforce development and educational affiliate of Associated Equipment Distributors (AED), an international association of the construction equipment industry representing over 700 independent distributor, manufacturer and related firms. AED was established in 1919. The National Center on Education and the Economy (NCEE), Washington, DC provided guidance for the development of the original standards.



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About the AED Foundation Technical Standards Project

Educational institutions and the equipment industry must work together to develop a world-class technician workforce. Significant progress is being made in developing these relationships with the goal of identifying interested students and providing them with the technical education they will need when entering the workforce. In 2001, The AED Foundation introduced the AED Foundation Accreditation Program for post-secondary schools. Accreditation requirements are based on the technical standards contained in this book; schools must meet or exceed these specifications.

The AED Foundation believes that the construction equipment industry must do all it can to help post-secondary schools recruit and educate students for careers in equipment technology. Schools must also do their part by raising the standards of learning, and seeking curriculum input from industry. Today's equipment service technicians are men and women with a high level of professional skills and knowledge. Such education is required in order to service

Sincerely,

Paul Anderson Chairman, Technical Training Committee The AED Foundation Product Support Development Manager Ziegler CAT Minneapolis, MN and repair construction equipment that is increasingly complex and sophisticated. Our industry faces a shortage of these highly skilled people. Occasional industry and economic downturns cannot hide the long-term need for well-educated technicians. This document is a key step toward addressing the problem. The standards are a valuable tool to ensure that students from technical schools have the skill sets that meet the industry-expressed needs of AED members.

At the end of this book is a list of present and past standards project participants. Our thanks to all these industry experts for their time and efforts, and their commitment to industry workforce excellence. Without equipment industry participation, this book would not exist. It is our hope that industry constituents will use these standards to help them meet their workforce needs in the future. Comments and ideas are always welcome.

Steven A. Johnson Vice President Foundation Operations Associated Equipment Distributors Schaumburg, IL

Purposes

- To assist post-secondary schools, specifically colleges offering technical programs, in reviewing and updating courses in equipment technology based on what the construction equipment industry needs and expects from students entering the workforce.
- 2. To provide technical standards, endorsed by the construction equipment industry, that help educational institutions remove the guesswork in deciding what should be taught to students in equipment technology.
- 3. To create new relationships between schools and construction equipment industry businesses by developing the standards with broad industry representation, and encouraging the use of the standards by all segments of the industry. This, in turn, leads to program improvements that advance the interests of all industry stakeholders.
- **4.** To raise educational standards so that students will be better prepared for the more demanding entry-level jobs now available to equipment technicians.
- **5.** To address the short and long-term shortage of technicians that affects the construction equipment and related industries.
- 6. To help the equipment industry to develop a world-class workforce.

Background

AED technical standards answer these important questions:

1. What knowledge and skills do student equipment technicians need when they graduate?

2. How do we know how well students can apply what they learn and perform well?

Students need to have taken courses and received passing grades, but equally important is that they can demonstrate knowledge and mastery of the subjects.

The reader, whether from a school, dealer, manufacturer or a related business, should keep in mind that these standards are rigorous and set the bar high. A number of schools will meet or exceed the standards. For others, there may be difficulties as schools strive to upgrade their overall program and curriculum in accordance with the standards. However, our industry supports the standards as critical steps toward improvement; critical steps needed for the industry to move forward.

Presented here is a realistic picture painted by the equipment industry of what students need to succeed in the real world of construction equipment technology. The AED Foundation encourages educators to not only raise standards, but to work toward these standards with secondary schools as well. AED member businesses are also encouraged to use this document as a reference tool when they are discussing workforce development with local secondary and post-secondary schools.

Assistance to schools from construction equipment businesses can be offered in many ways; to name a few:

- Visit local secondary and post-secondary schools to promote career opportunities in our industry.
- Conduct local "informational events" for students, parents, school counselors, and other career influences.
- Be mentors for students in equipment technology; invite post-secondary teachers to industry companies for training.
- Provide internships, scholarships and or work/study programs for local students.
- Employ service technicians as part-time teachers of topics presented in this handbook.
- Provide part-time work or instructional programs in technology for school faculty members.
- Provide loans or donations of construction equipment, engines, parts, or testing devices to school classrooms and shops.
- Serve on school advisory committees or curriculum planning bodies.

Benefits

For Technical Schools & Colleges:

- Better understanding of the knowledge and skills students need to enter the field of equipment technology, based on high standards that are agreed upon by leading businesses in the construction equipment industry.
- Guidance for developing appropriate curriculum improvements, special programs, and teaching materials and equipment.
- Facilitation of school connections with local equipment distributor, manufacturer and related businesses familiar with the same set of published standards. This common reference point allows schools and businesses to have a good starting point from which to discuss needs and improvements.
- Detailed information for providing students with better career advice. Students can be shown: "Here is what the construction equipment industry expects you to know."
- Assistance in the marketing of school programs to students who are interested in equipment technology, and to parents who may be unaware of technical education options and this industry's attractive career opportunities.

Benefits

For Students and Parents:

- Understanding of what the construction equipment industry expects students to know and demonstrate in order to be well-qualified entry-level equipment technicians.
- Recognition of the need for high standards and high levels of knowledge and skills for a successful career in equipment technology.
- Awareness that the published AED Foundation standards are accepted by the industry as a whole, and represent a progression of knowledge that will be recognized and respected by industry businesses.
- Awareness of various career path opportunities in the construction equipment industry including not only technician positions, but various levels of management positions as well. Opportunities include: parts, service, rental, sales, product support, and senior management.
- Recognition that graduating from a school that meets AED Foundation standards leads to technical competency, a career path that enables equipment technicians to earn a good salary and benefits, and respect from employers and peers.
- Recognition of the value that dealer employers place on quality technical education and continued training, as well as the importance of hiring skilled equipment technicians and keeping them up-to-date with the latest technology innovations and techniques.

Note: Invite students and parents to visit www.aedfoundation.org/careers, a website with specific information about how to explore the dealer equipment technician career and its great opportunities.

Benefits

For Equipment Industry Businesses:

- A larger pool of skilled equipment technicians from which to draw.
- Entry-level employees who have and can demonstrate high skill levels in the disciplines required of today's equipment technicians.
- The ability of new hires who graduate from schools meeting these standards to move up the learning curve faster, learn new technology faster, and be able to handle increasingly complex technical assignments; thereby contributing to service department profitability sooner.
- Greater return on educational investment and less need for additional entry-level and/or remedial education.
- Improved customer service resulting from highly-qualified entry level people who offer a high level of performance.
- Up-front understanding of exactly what skills the new employee has, allowing easier identification of those additional or special skills needed for the particular equipment lines serviced by the company.
- Development of a more flexible workforce based on new people coming into the business who have mastered skills in safety/administrative, electronics/electrical, hydraulics/hydrostatics, power trains, diesel engines, and air conditioning/heating.

Introduction to AED Foundation Standards:

- 1. Safety/Administrative
- 2. Electronics/Electrical
- 3. Hydraulics/Hydrostatics
- 4. Power Trains
- 5. Diesel Engines
- 6. Air Conditioning/Heating

Note: AED Foundation standards are updated as necessary to reflect changes in technology and educational requirements. Content needs for this publication are determined by The AED Foundation's Technical Training Committee. Users of this publication are encouraged to submit comments and suggestions to The AED Foundation.

Post-secondary diesel/equipment technology programs that meet the standards prescribed in this publication can apply for Accreditation by The AED Foundation.

Contact The AED Foundation for more information on AED Foundation Accreditation and the application process.

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AED Foundation Accreditation – Additional Requirements

- 1. Accredited programs must have a minimum of two onsite full-time instructors delivering the program's technical courses.
- 2. AED Foundation Technical Assessments are required for all graduating students in AED Foundation Accredited programs, to be given during the final 8 weeks of the program, to ensure that The AED Foundation can:
 - a. Continually monitor student learning and program performance.
 - b. Obtain benchmark information that better reflects the collective results of all programs.

Exception: OEM diesel-technician programs that require usage of the OEM's test.

- 3. Program faculty are required to facilitate a process for all graduating students to take a brief AED Foundation student survey that takes only minutes per student.
 - a. It is expected that the program not just provide students with the URL, but set aside a time for this to be done, and bring students to the location where they can complete the survey.
 - b. Students have the right to decline to take the survey; that option is provided at the beginning of the survey.

4. Equipment loans for teaching purposes

- a. For teaching purposes, use of unowned equipment is allowed as long as there is a written agreement whereby the equipment provider, via loan, lease or other agreement, and the school's diesel-equipment technology department commit to ensuring that the equipment will be available at the dates/times that the course/lab instruction requires.
- b. The schools are to have owned equipment available that cover foundational subjects in diesel-equipment technology. AED Foundation Evaluation Team Leaders will advise programs on this individually due to the variety of options available that would meet this requirement.

The Standards Contain Three Key Levels of Descriptors:

Three Key Standards Description Levels

- **1. Critical Functions**
- 2. Key Activities
- 3. Performance Descriptions

For each set of standards, there first are:

CRITICAL FUNCTIONS - Identify the major umbrellas of knowledge for specific bodies of skills. The critical functions are in the left columns for each set of standards.

KEY ACTIVITIES - Under each umbrella are the key activities that the learner must master to perform each of the critical functions. These are shown in the center columns of each set of standards.



PERFORMANCE DESCRIPTIONS - Knowing critical functions and learning key activities aren't enough. Educators and employers need to know when key activities are performed well by the learner. Specifically: Can the student demonstrate the activity competently? These important competencies are in the right columns of each set.

Standards details are presented in a manner that complements the post-secondary school AED Foundation Accreditation application form.

Standards changes made in the: 2005 edition are in bold black font. 2008 edition are in bold red font.

2011 edition are in bold blue font.

2014 edition are in bold green font.

2017 edition are in bold orange font.

IMPORTANT: As you review these technical standards, please note that the delivery of technical core courses must be split among two or more full-time onsite instructors.

The Standards

	1a. Safety				
1a.1	Identification and use of basic hand tools	p. 14	1a.7	Use of fluid pressure testing equipment	p. 18
1a.2	Use of electric tools	p. 16	1a.8	Environment of service facility	p. 19
1a.3	Use of air tools	p. 16	1a.9	Machine identification and operation	p. 19
1a.4	Use of hydraulic tools	p. 17	1a.10	Mandated regulations	p. 20
1a.5	Use of lifting equipment	p. 17	1a.11	Shop and in-field practices	p. 22
1a.6	Use of various cleaning equipment	p. 17	1a.12	Hazard identification and prevention	p. 22

1b.1	Comprehend basic academic functions	p. 24
1b.2	Utilize industry software and electronic communications systems and reference resources	p. 24
1b.3	Awareness of dealership goals, objectives and policies	p. 25
1b.4	Define basic business practices	p. 25
1b.5	Describe functions of the dealership service department; explain department goals and procedures	p. 26

Critical Functions	Key Activities	Performance Descriptions
1a.1 Identification and use of basic hand tools	 Identification, proper and safe use, care and maintenance of basic hand tools used by a technician. Exhibits knowledge of personal protection equipment and hazardous materials – reference section 1a.10. Use of and maintain/sharpen drills and punches Use of and maintain/sharpen drills and punches Use of taps, dies, thread chasers, thread identification and thread gauges Use of cleaners, solvents, hot tanks, parts also personal maintain basic hard ba	 Identify and correctly name the basic hand tools. Emphasis on safety will be demonstrated with all tool usage. Demonstrate the proper use, care and maintenance of each tool, and safe operating procedure for each. Demonstrates proper use, care and maintenance, and calibration of precision hand tools. Review assignments, evaluation of identification exercises. Written exams that will determine the competency on many
	 parts cleaners, glass bead machines including reading SDS sheets and understanding regulations governing solvents Use of hydraulic and mechanical 	items unable to check by hands-on exercises. Emphasis on safety should be demonstrated with all tool usage.
	presses, pullers and pushers.	
	• The proper use and care of all types of torque wrenches including proficiency performing the torque angle method, step method torque procedure and knowing the effects of extensions on torque wrenches.	Test students' use of tools/equipment to check comprehension. Demonstrate all torque and de-torque methods with hands- on exercises.

Key Activities	Performance Descriptions
 Straight edges, feeler gauges, transfer gauges. Micrometers, dial indicators, calipers 	The student should be able to demonstrate that they can accurately read all precision measuring tools and gauges. Convert standard to and from metric
and bore gauges.	measurements, both pressure and distance
 Speed/RPM indicators, magnetic/ optical tachometers and pulse generators. 	Determine engine speed and pulses per revolution.
 Pressure/flow gauges and meters, manometers, vacuum gauges. 	Perform tasks related to measuring, understanding and recording pressure, flows and temperature.
 Temperature gauges, pyrometers, thermocouples, and infrared thermometers. 	nows and temperature.
 Hydrometers/refractrometers. 	Perform tasks related to measuring specific
 Special tools - diagnostic tool groups. 	gravity of fuel, coolant and electrolyte.
TECHNICAL RESEARCH - proper use of Tech Service Manuals /personal computers/laptops.	
	 Straight edges, feeler gauges, transfer gauges. Micrometers, dial indicators, calipers and bore gauges. Speed/RPM indicators, magnetic/ optical tachometers and pulse generators. Pressure/flow gauges and meters, manometers, vacuum gauges. Temperature gauges, pyrometers, thermocouples, and infrared thermometers. Hydrometers/refractrometers. Special tools - diagnostic tool groups. <u>TECHNICAL RESEARCH - proper use of Tech Service Manuals / personal</u>

Critical Functions	Key Activities	Performance Descriptions
1a.2 Use of electric tools	Proper and safe use of basic electric hand tools used by a technician.	Identify and correctly name the electrical tool.
	Exhibits knowledge of personal protection equipment and hazardous materials – reference section 1a.10.	Demonstrate the proper use of the designed application and safe operating procedure for each.
		Demonstrate the proper inspection, care and storage for electric hand tools.
		Understand and exhibit the safe and proper use of ground fault circuits.
1a.3 Use of air tools	Proper and safe use of the air tools used by a technician.	Identify and correctly name the basic air tool.
	Exhibits knowledge of personal protection equipment and hazardous materials – reference section 1a.10.	Demonstrate the proper use of the designed application and safe operating procedure for each.
		Demonstrate the proper inspection, care, maintenance and storage for air tools.

Critical Functions	Key Activities	Performance Descriptions
1a.4 Use of hydraulic tools	 Proper and safe use of hydraulic tools used by technician, such as: a. Porta powers and pullers b. Hydraulic presses c. Hydraulic pullers d. Hydraulic jacks e. Hydraulic torque wrenches Exhibits knowledge of personal protection equipment and hazardous materials – reference section 1a.10. 	Identify and correctly name the basic hydraulic tools. Demonstrate the proper inspection, care, maintenance, and storage as applicable. Demonstrate the proper use of the designed application and safe operating procedure as applicable.
1a.5 Use of lifting equipment	 Proper and safe use of lifting equipment used in the shop or field location by a technician: a. Jack stands b. Hoists (overhead and floor type) c. Hydraulic jacks d. Blocking and cribbing e. Come-A-Long (chain and cable type) f. Lifting chains – lifting eyes, links, spreader bars, etc. g. Slings h. Securing chains Exhibits knowledge of personal protection equipment and hazardous materials – reference section 1a.10. 	 Identify and correctly name the various types of lifting equipment. Demonstrate the proper inspection, care, maintenance, and storage for each. Demonstrate the proper use of the designed application and safe operating procedure for each. Students show understanding of current regulations and standards for use, inspection and certification of lifting equipment. Identify and correctly name the basic cleaning equipment used in our industry.
1a.6 Use of various cleaning equipment	 Proper and safe use of the various types of cleaning equipment used to wash parts and components of machines. Wear proper PPE when working with cleaning solvents. Exhibits knowledge of personal protection equipment and hazardous materials – reference section 1a.10. 	 Demonstrates the proper use of the designed application and safe operating procedures for each. Demonstrates the proper inspection, care, maintenance, and storage for cleaning equipment.

1a. Safety

Critical Functions	Key Activities	Performance Descriptions
1a.6 Use of various cleaning equipment (cont.)		Identify the various solvents and solutions used in the cleaning process.
equipment (com.)		Identify the risks, hazards and precautions for cleaning materials, both personal and environmental.
		Demonstrate an understanding of Safety Data Sheets (SDS) and requirements to meet OSHA standards.
1a.7 Use of fluid pressure testing equipment	Proper and safe use of various types of fluid pressure test equipment and accessories:	Identify and correctly name the various types of fluid pressure test equipment and the accessories required for proper testing
	Bench testers and testing equipment, such as: a. Gauges	Describe the proper use of the designed application and safe operation of each type of equipment.
	 b. Transducers, wired and wireless c. Flow rating equipment d. Hydraulic cylinder tests e. Hydraulic pump and motor 	Demonstrates a proper source for calibration of precision test equipment and accessories.
	Exhibits knowledge of personal protection equipment and hazardous materials – reference section 1a.10.	Identify, correctly name and demonstrate the use of the personal protective equipment required for the various types of fluid pressure testing equipment.
		Describe multiple dangers of working with fluids under pressure.

1a. Safety

Critical Functions	Key Activities	Performance Descriptions
1a.8 Environment of service facility	 Proper and safe use of ventilation and building exhaust systems. Exhibits knowledge of personal protection equipment and hazardous materials – reference section 1a.10. Exhibits knowledge of a clean, contaminant free, hazard free shop as related to safety and contamination control. 	 Identify the various types of exhaust systems used in repair facility. Demonstrates the proper use of the designed application and safe operation of each type of system. Demonstrates the proper inspection, care, maintenance and storage of the systems and the equipment required for operation. Explain why carbon monoxide and diesel smoke can be hazardous to your health and the precautions required for eliminating injury or death. Recognize symptoms of exposure to carbon monoxide, diesel smoke and other hazardous materials.
1a.9 Machine identification and operation	Proper and safe operation of the machinery the technicians will be involved with. Examples: a. Excavators b. Skid steers c. Backhoes d. Compaction equipment e. Paving equipment f. Crawlers and track type loaders g. Scrapers h. Cranes i. Scissor lifts j. Fork lifts and material handlers k. Wheel loaders l. Haul trucks m. Motor graders n. Trenchers o. Horizontal directional drills	 Identify the various types of construction equipment and forklifts, using the standard industry names accepted by equipment manufacturers. Demonstrates and can explain the proper, safe and fundamental operation of the various types of machinery. Translate from a user's perspective the importance of and reasons for caution/warning lights, backup alarms, seat belts, safety instructions, decals and other customer-related safety information.
	*** Hybrid drives ***	Recognize hybrid systems and/or machines as they relate to safety concerns.

1a	Safety

Critical Functions	Key Activities	Performance Descriptions
1a.9 Machine identification and operation (cont.)	Exhibits knowledge of personal protection equipment and hazardous materials – reference section 1a.10.	
1a.10 Mandated regulations	 Various federal and state OSHA and MSHA regulations. a. Personal protection equipment (PPE): Safety glasses and shoes Fire protection Ear protection Respirators Head protection Loose clothing hazard Proper gloves/hand protection Protective clothing b. Hazardous material: 	Identify and correctly name the various types of equipment required for these regulations. Demonstrate and explain the principles and procedures for each of the regulations. Demonstrates the operation, inspection, proper care and maintenance of the various equipment required for conforming with federal and state OSHA and MSHA regulations.
	 D. Hazardous material: Right-to-know Proper handling of hazardous material Lock-out, Tag-out as it pertains to construction machinery Proper use of wheel chocks Blood-borne pathogens Confined space regulations Forklift operation and certification Fire protection and suppression: Methods of fire protection Proper handling of various types of fires; electrical grease, etc. Use of fire extinguishers J. Safety Data Sheets (SDS) K. Machine guarding Proper inspection of all electrical tools. Ex. Drills and grinders 	Identify the different types of fire extinguishers and know the applications and correct use of each type. Demonstrates how to find, explain and use an SDS for a product.

1a. Safety

Critical Functions	Key Activities	Performance Descriptions
1a.10 Mandated regulations (cont.)	m. Handling of flammable liquids and materials.	
	n. Handling of machinery with fluid leaks.	
	 Back-up alarm requirements for construction machinery. 	
	 p. Rollover protective equipment for construction machinery (ROPS). 	
	q. Electrical ground fault protection.	
	r. Underground utility hazard – standard markings for each type.	Recall and identify underground utility hazard marking that would commonly be
	s. Falling objects protection for construction machinery. (FOPS)	encountered on a job site.
	t. Fall protection for workers.	
	u. Sub-surface, trench, excavation safety.	
	 v. Workman's compensation and accident prevention: 1. Cost of accidents 2. Lost time injury 3. Proper accident and injury reporting 	Explain why working safely is important, and explain the procedures for reporting unsafe working conditions and practices.

Critical Functions	Key Activities	Performance Descriptions
1a.11 Shop and in-field practices	General safe work habits in the shop; general safe work habits when doing in- field repairs or at customer's facility.	Identify safe work practices in each situation. Demonstrate safe work practices in the shop or in the field.
	Proper lifting and pulling techniques.	Identify proper lifting and pulling techniques to avoid personal injury. Demonstrate proper lifting and pulling
		techniques.
	Proper shop/facility cleanliness and housekeeping practices.	Demonstrate proper shop/facility cleanliness/appearance to dealer standards
	Performing safety risk assessments.	Identify potential hazards and develop a plan to deal with them.
1a.12 Hazard identification and prevention	Proper mounting and dismounting of machinery.	Demonstrate safe mounting and dismounting practices on construction machinery.
	Load securement for transportation of components.	Explain proper types of chains and binders used in securing loads.
	General knowledge of safety practices.	Demonstrate proper lock out tag out procedures.
	Hazard Communication (HazCom) Standard	Demonstrate understanding of the HazCom standard and how to use Safety Data Sheets and Chemical Labels.
	Implement a Toolbox Talk, or Safety Share Topic in daily startup.	Write about or discuss from personal or team experience (shop, workplaces, etc.,) common safety hazards and what you
	Proper blocking of equipment when raised in air and working under a machine.	would have done to eliminate them.

Critical Functions	Key Activities	Performance Descriptions
	Proper wheel assembly handling procedures.	Demonstrate proper work procedures in handling wheel assemblies safely. Refer to industry standard procedures.
	Proper tethering techniques.	Identify when tethering is necessary and proper use of the fall protection equipment.

Note: If service vehicles are used in training, basic safety instruction should extend to include the vehicle as well as devices such as cranes, compressors, generators, pumps, winches, etc. Local equipment dealers may be helpful in providing training for field service trucks and other vehicles.

Critical Functions	Key Activities	Performance Descriptions
1b.1 Comprehend basic academic functions	Read, write and comprehend written language; and math, science, and social studies at the minimum assessment level.	Exhibit the ability to use parts and service reference/technical materials, and safety materials in print or computer format.
		Exhibit the ability to follow written instructions.
		Exhibit the ability to complete forms, time cards, work orders, accident reports, sales leads, technical bulletins, parts requisitions, and other related written forms of communication.
		Exhibit the ability to perform basic math functions, including measurement in both U.S. and metric, calculations, conversions, and currency.
1b.2 Utilize industry software and electronic	Demonstrate the use of communication technology options.	Develop and exhibit good listening skills.
communications systems and reference resources	Adequate keyboard skills.	Exhibit the ability to use a computer, and related hardware, current software, Internet, and technology currently in use.
		Demonstrate efficient, effective, correct and timely communications to a customer and co-worker utilizing telephone, fax, computer, word processing and E-mail.
		Using a computer, demonstrate the ability to retrieve specifications, part numbers, bulletins, schematics, produce reports, and similar types of information using manufacturers' software and internet based resources.

Critical Functions	Key Activities	Performance Descriptions
1b.3 Awareness of dealership goals, objectives and policies	Review and understand typical examples of potential dealership and college program mission statements, core values,	Exhibit the ability to work toward achieving established goals while in a diversified environment.
	policies/procedures manuals, hand books, and safety guidelines.	Recognize organizational chart.
Note: Sections 1b.3 – 1b.5 have been reorganized only; previous content remains; minimal new content is in bold blue.		Demonstrate understanding of how product support activities contribute to the overall profitability of the company.
		Identify expense control requirements.
		Maintain awareness of sexual harassment policy, safety rules, environmental regulations, disciplinary action policy, and equal opportunity policy.
		Explain the need for performance reviews and the impact of different performance levels.
		Maintain confidentiality as required.
1b.4 Define basic business practices	Explain the importance of quality customer service and the role it plays with company profitability, as well as the effect it has on the wage and benefit package.	Explain the need for quality performance and the impact on customer satisfaction and profitability.
		Demonstrate a positive attitude towards the company and other contacts.
		Define impact of not meeting the customers' needs in a timely manner.
		Recognize customer retention policies and procedures.

Critical Functions	Key Activities	Performance Descriptions
1b.4 Define basic business practices (cont.)	Demonstrate effective personal communications, organizational and learning skills	Exhibit the ability to communicate to coworkers and customers in a courteous, professional manner.
	Identify who are your customers; both internal and external	Demonstrate time management and organizational skills.
	customers.	Develop an awareness of stressful situations, and the ability to handle and resolve problems with difficult internal and external customers.
		Exhibit the ability to listen and follow verbal and written instructions.
		Respect authority and accept the responsibilitie of the position.
		Demonstrate proper appearance to dealer standards.
1b.5 Describe functions of the dealership service department; explain	Describe how the service department fits into the corporate structure.	Identify and establish both short and long-term goals and the requirements to achieve them (business and personal).
department goals and procedures		Describe parts inventory control, procurement a accountability.
		Demonstrate knowledge of factors that can determine shop labor rates.
		Demonstrate the ability to accurately complete work orders/repair orders and other related reports, including parts and consumables.
	Demonstrate the ability to write a service report.	Demonstrate the ability to write a thorough and comprehensive service report, including warran repairs.
		Describe tool procurement procedures.
		Describe time tracking.
		Demonstrate the ability to use correct industry terminology.

The Standards 2. Electronics/Electrical Systems

2.1	Fundamental knowledge	p. 28
2.2	Ohm's law	p. 29
2.3	12/24 volt cranking circuits	p. 29
2.4	12/24 volt charging circuits	p. 30
2.5	Lighting, accessory and control systems	p. 31
2.6	Electrical schematics/diagrams	p. 32
2.7	SAE computer Can-Bus standards	p. 32
2.8	Diagnostics	p. 33

2. Electronics/Electrical Systems

Key Activities	Performance Descriptions
a. Atomic structure.	Define the basic structure of conductors, insulators, and semi-conductors.
	Describe the reaction of like and unlike charges.
b. Electron theory of electricity.	Describe the differences of conventional and electron theory current flow.
 Testing conductors, semi- conductors, and insulators. 	Demonstrate the principles of operation and the correct usage of the various types of meters to measure volts, amps, and ohms.
	Demonstrate ability to convert between kilo, milli, and micro units.
2. Magnetism.	Demonstrate knowledge of the laws governing permanent magnets, electromagnets, and magnetic fields.
	Demonstrate knowledge of the effects of magnetic forces on current carrying conductors.
 Construction and operation of storage batteries. 	Describe the basic parts and operation of the basic types of storage batteries.
	Describe the knowledge and laws of electromagnetic induction as it applies to generating electrical current using a magnetic field.
c. Telematics – remote monitoring.	Define remote monitoring systems and the ability to remotely diagnose electrical/electronic issues. Define what they are and what are their capabilities.
	 a. Atomic structure. b. Electron theory of electricity. 1. Testing conductors, semi- conductors, and insulators. 2. Magnetism. 3. Construction and operation of storage batteries.

Critical functions	Key Activities	Performance Descriptions
2.2 Ohm's law	a. Ohm's law theory.	Demonstrate the mathematical relationship of the various terms in ohms law as they pertain to series, parallel, and series-parallel circuits.
	 b. Applications to series, parallel, and series/parallel DC circuits. 	Demonstrate the ability to set-up and measure voltage, amperage, and resistance values in series, parallel, and series/parallel DC circuits. Ensure these circuits are tied to specific applications on vehicles, not just as classroom bench activities.
2.3 12/24 Volt Cranking Circuits	a. Components.	Describe the basic components that make up the various types of 12/24 volt cranking systems.
	b. Operation.	Demonstrate the sequence of operation of the components contained within a cranking system. The emphasis is on how each component effects the system's overall operation.
	c. Troubleshooting.	Demonstrate the ability to isolate problems emphasizing voltage drops and other diagnostic methods.
	d. Test and Replace if Required.	Demonstrate the ability to correctly test, evaluate and replace the following components using manufacturers' service publications and specifications.
		 Conductors Relays/ Solenoids Starters

2. Electronics/Electrical Systems

Critical Functions	Key Activities	Performance Descriptions
2.4 12/24 Volt Charging Circuits	a. Components.	Describe the basic components that make up the various types of 12/24 volt charging systems.
	b. Operation.	Demonstrate the sequence of operation of the components contained within a charging system. The emphasis is on how each component effects the system's overall operation.
	c. Troubleshooting.	Demonstrate/emphasize the ability to isolate problems using voltage drops and other diagnostic methods.
		Demonstrate understanding of 5V reference voltage and its effect on all sensors in the same circuit.
	d. Test and Replace if Required.	Demonstrate the ability to properly test, evaluate and replace the following components using manufacturers' service publications and specifications.
		 Conductors Alternators Regulators

Critical Functions	Key Activities	Performance Descriptions
2.5 Lighting, accessory and control systems	a. Components.	Describe the basic components that make up the various types of lighting , accessory and control systems.
	b. Operation.	Demonstrate the sequence of operation of the components contained within various lighting, accessory and control systems. The emphasis is on how each component effects the system's overall operation.
	c. Troubleshooting.	Demonstrate the ability to isolate problems within various lighting, accessory and control systems emphasizing voltage drops and other diagnostic methods.
	d. Repair.	Demonstrate the ability to correctly disassemble, test, assemble, replace, or repair lighting, accessory and control system components using manufacturers' service publications and specifications. Examples of the components are as follows:
		 Wiring harness/connectors Fuses/circuit breakers Lights/bulbs Hall effect systems: switches, sensors, and other Gauges
		 6. Meters 7. Horns and buzzers 8. Relays 9. Diodes 10. Resisters 11. Potentiometers

2. Electronics/Electrical Systems

Critical Functions	Key Activities	Performance Descriptions
2.5 Lighting, accessory and control systems (cont.)		12. Solenoids 13. Rheostats 14. Switches 15. Electric motors 16. Transformers/converters 17. Pre-heat devices – i.e. Glow plugs, intake heaters 18. Sensors 19. Monitors 20. Controllers 21. HID/LED 22. Transducers 23. Transistors
2.6 Electrical schematics/diagrams	a. How to read schematics/diagrams.	Demonstrate the ability to identify basic electrical/electronic symbols. Ensure newer symbols like hall effect sensors are covered.
	b. How to use schematics/diagrams.	Demonstrate the ability to trace various cir- cuits using wiring schematics/diagrams.
	c. Review different styles of schematics used in the industry, including system function schematic vs theory schemat vs. wiring diagrams. Know where to f connector info, splices, and source of power (controller vs batt) and ground	diagnosing and troubleshooting electrical systems using schematics/diagrams. ind
2.7 SAE computer Can-Bus standards	a. Explain communication standards.	Demonstrate a working knowledge of the different systems used on computer controlled machinery. Ex. LIN, CAN
		Understand the logic of wake-up and timed shut-down circuits.
	 b. Explain published error codes per SAE standards. 	Understand the importance of twisted and shielded wire systems.
		Demonstrate a working knowledge of the codes to identify errors within the different systems. Demonstrate understanding of the logic and theory of how a processor generates a code. Inputs vs. Outputs.

Critical Functions Ke	Activities	Performance Descriptions
2.8 Diagnostics		
Systems troubleshooting	Ask the proper questions before beginning to diagnose; capture the customer complaint.	Describe the complaint prior to beginning diagnostic tests.
Note: for "d." and "e." in key activities to the right, please cross-reference to	Follow technical manuals/service information to perform operational checks and troubleshooting procedures to	Demonstrate the ability to perform a diagnostic procedure with emphasis on arriving at the root cause of failure.
Hydraulics/Hydrostatics Section 3.1 of this document: Theory and operation, understand hydraulic and hydrostatic theory.	properly diagnose an electrical malfunction in each of the following areas:	Demonstrate the ability to reason with regard to a specific malfunction in the system.
Reference the requirement for access to an owned or unowned	a. Cranking systems b. Charging systems	Demonstrate the use of proper tools, including flex probes and back probing.
hydraulic/hydrostatic trainer in Section 3.6. Also cross-reference to Power Trains Section 4.1 of this	hydrostatic systems	Demonstrate mastering the use of all test equipment including digital volt ohm mete (D.V.O.M.), lap top computers, and other system specific troubleshooting devices.
document: Theory and Operation, Theory and principles of hydrostatic transmissions.	 f. Analog vs. digital sensors Given owned or unowned pieces of training equipment, exhibit the ability to 	Demonstrate the ability to do voltage drop testing to determine available vs. potentia voltage
	solve malfunctions in each of the listed systems that have been installed or established for troubleshooting practice using proper procedures.	Demonstrate the ability to use schematic diagrams and follow troubleshooting flow charts in selected techncial manuals.
		Utilize an interactive equipment diagnostic program.
	Technical write-up competency	 Demonstrate technical write-up competen Demonstrate logic and critical thinking in identifying, evaluating and diagnosit customer complaint. Identify the root cause of failure

- Correction procedure
 Machine inspection

The Standards

3. Hydraulics/Hydrostatics

3.1	Theory and operation, hydraulic and hydrostatic	р. 35
-	Understand hydraulic theory	p. 35
-	Understand hydrostatic theory	p. 36
-	Pump identification and operation	p. 36
-	Motor identification and operation	p. 38
-	Function and operation of hydraulic valves	p. 38
-	Electro-hydraulics	p. 39
-	Cylinder identification and operation	p. 39
-	Accumulator identification and operation	p. 40
3.2	Fluids, transfer components and filtering	p. 40
3.3	Maintenance procedures	p. 41
3.4	Component repair and replacement	p. 43
3.5	Hydraulic schematics	p. 44
3.6	Diagnostics	p. 44

3. Hydraulics/Hydrostatics

Critical Functions	Key Activities	Performance Descriptions
3.1 Theory and operation, hydraulic and hydrostatic Understand hydraulic theory	Learn basic hydraulic principles. Understand a basic hydraulic system.	Demonstrate knowledge that fluids have no shape of their own, are practically incompressible, apply equal pressure in all directions, and provide great increases in work force.
		Describe the function of a reservoir, pump, filters, relief valve, control valve, and cylinder in relation to each other.
See also 3.6 Troubleshooting of load-sensing hydraulics.	Understand and differentiate between open and closed center systems.	Describe how open and closed center systems are determined by one or all of the following: a) the type of control valve, b) the type of pump, c) use of unloading valve, d) path of oil return to reservoir from pump.
	Understand a basic hydraulic system.	Describe a basic, but complete, open center hydraulic system, explaining the operation of the system, the route of fluid during the use of a function, and the route of the fluid while the machine is running when no hydraulic function is being used.
		Describe a basic, but complete, closed center load sensing hydraulic system, explaining the operation of the system, the route of fluid during the use of a function, and the route of the fluid while the machine is running when no hydraulic function is being used.
	Applications of hydraulic systems.	Identify applications, and the benefits of those applications on construction equipment.

3. Hydraulics/Hydrostatics

Critical Functions	Key Activities	Performance Descriptions
3.1 Theory and operation, hydraulic and hydrostatic (cont.)	Learn the principles of hydrostatics.	Demonstrate knowledge of hydrostatic systems, including closed-loop and open-loop systems.
Understand hydrostatic theory		Understand the various types of cooling circuits.
Note: for this section, please		Understand the purpose of a charge circuit and how charge pressure relates to hydrostatic system efficiency.
cross-reference to Electronics/Electrical Systems Section 2.8, "d." and "e." of this		Explain the differences between hydraulic and hydrostatic systems.
document: Diagnostics, Systems troubleshooting (hydrostatics).	Applications of hydrostatic systems.	Demonstrate the ability to identify applications, and the benefits of those
Also, cross-reference to Power Trains Section 4.1 of this		applications on construction equipment.
document: Theory and Operation, Theory and principles of hydrostatic transmissions.	Understand the difference between fixed, variable, positive, and non-positive displacement pumps.	Explain the different characteristics between various types of pumps, exhibit the ability to follow the oil flow through each pump both while using a hydraulic function and with no hydraulic function being used.
Pump identification and operation	Identify a gear pump, its parts, and know its operation.	Demonstrate the ability to identify a gear pump, name all parts, follow the oil flow through a gear pump, identify inlet and outlet ports, and identify the direction of rotation of the pump.

Critical Functions	Key Activities	Performance Descriptions
3.1 Theory and operation, hydraulic and hydrostatic (cont.)	Identify a vane pump, its parts, and know its operation.	Identify a vane pump, name all parts of a vane pump, follow the oil flow through a vane pump, identify inlet and outlet ports of a vane pump, and identify the direction of rotation of the pump. Explain how a vane pump can be changed to operate in the opposite direction, when applicable.
	Identify a piston pump, its parts, and know its operation.	Identify various piston pumps, name all parts of a piston pump, follow the oil flow through a piston pump, identify inlet and outlet ports of a piston pump (both variable and fixed), and identify the direction of rotation of the pump.
	Identify types of swash plate control.	Identify types of swash plate control (manual, servo piston, electronic, etc.).
	Understand the difference between fixed or variable displacement, and 2-speed motors.	Explain the different characteristics between the various motors; exhibit the ability to follow the of flow through each motor while using a hydraulic function.
	Identify a gear motor, its parts and know its operation.	Identify a gear motor, name all parts of a gear motor, follow the oil flow through a gear motor, identify inlet and outlet ports of a gear motor, and identify the direction of rotation of the motor
	Identify a vane motor, its parts, and know its operation.	Identify a vane motor, name all parts of a vane motor, follow the oil flow through a vane motor, identify inlet and outlet ports of a vane motor, and identify the direction of rotation of the motor

Critical Functions	Key Activities	Performance Descriptions
<i>3.1 Theory and operation, hydraulic and hydrostatic; (cont.)</i> Motor identification and operation	Identify radial and axial piston motors, their parts, and know their operation.	Identify radial and axial piston motors, name all parts of these piston motors, follow the oil flow through these piston motors, identify inlet and outlet ports of these piston motors (both variable and fixed), and identify the direction of rotation of the motors.
	Identify a gerotor motor, its parts, and know its operation.	Identify a gerotor motor, name all parts, and understand its operation. Describe the differences between these
Function and operation of hydraulic valves	Understand the three major types of hydraulic valves.	three major valve types:a.) Pressure control valvesb.) Directional control valvesc.) Flow control valves
	Understand the functions and uses of pressure control valves.	Exhibit knowledge of the uses and functions of the following valves: a.) Direct acting relief valves b.) Pilot operated relief valves c.) Cartridge relief valves d.) Pilot operated valves e.) Sequence valves f.) Unloading valves g.) Multi-function valves h.) Counterbalance valves i.) Pressure reducing valves j.) Pressure limiting valves k.) Pressure differential valves I.) Crossover relief valves

Critical Functions	Key Activities	Performance Descriptions
3.1 Theory and operation, hydraulic and hydrostatic, Function and operation of hydraulic valves (cont.)		Exhibit knowledge of the uses and functions of the following valves: a.) Check valves b.) Rotary valves c.) Spool valves d.) Pilot controlled poppet valves
Electro-hydraulics	Electro-hydraulic valves Electro-hydraulic control systems Pulse width modulation (PWM)	 e.) Electro-hydraulic valves f.) Electro-hydraulic control systems g.) Pulse width modulated valves
	Understand the functions and uses of volume control valves.	 Exhibit knowledge of the uses and functions of the following valves: a.) Flow control valves 1. Compensated 2. Non-compensated b.) Flow divider valves 1. Priority 2. Non-priority 3. Proportional
Cylinder identification and operation	Understand the difference between single acting and dual acting cylinders.	Explain the uses and movements of the two types of cylinders.
	Identify a single acting cylinder, its parts and know its operation.	Identify a single acting cylinder; name all of its parts, and follow the oil flow through the cylinder.
		Demonstrate understanding of the operation of a cushioned cylinder.

Critical Functions	Key Activities	Performance Descriptions
3.1 Theory and operation, hydraulic and hydrostatic; Cylinder identification and operation (cont.)	Identify a double acting cylinder, its parts and know its operation.	Identify a double acting cylinder, name all of its parts, and follow the oil flow through the cylinder. (deleted in sentence i.e. vane type cylinder – rotary actuator)
Accumulator identification and operation	Understand the uses of accumulators.	Explain how accumulators store energy, absorb shocks, build pressure, and maintain a constant pressure within a system.
	Identify types of accumulators.	Explain where and why gas, pneumatic, spring loaded, and weighted accumulators are used.
	Understand accumulator safety.	Explain and demonstrate all accumulator safety practices.
3.2 Fluids, transfer components and filtering	Know the construction of hoses and understand the wide variety of fittings used in hydraulic systems, and the effects of these on noise and vibration.	Exhibit the ability to select the proper hose for a given function, taking into consideration the flow needed, pressures to be used, routing, clamping, fittings required and pulsating of lines.
		Exhibit knowledge of the understanding of hydraulic fittings, the importance of selecting the proper fitting, and their relationship to noise and vibration.
		Demonstrate the ability to identify various fittings and thread styles, examples: o-ring boss, NPT, NPTF, British Metric, o-ring flange, ORFS, etc. Proper procedure to torque fittings and flanges.
		Demonstrate the ability to crimp hydraulic fittings onto hose.

Critical Functions	Key Activities	Performance Descriptions
3.2 Fluids, transfer components and filtering (cont.)	Hydraulic filters: 1. Pressure, return line & suction filters	Describe the use of various filters in hydraulic and hydrostatic systems.
Know the construction and function of filters used in hydraulic/hydrostatic systems	 Filter efficiency Beta ratings/ISO cleanliness codes Auxiliary by-pass filtration 	Demonstrate an understanding of the concept of auxiliary by-pass filtration and its benefits to total system cleanliness.
3.3 Maintenance procedures	Know and practice safety.	Demonstrate familiarity with, and practice good hydraulic maintenance/safety practices.
Understand the importance of maintenance	Understand the importance of cleanliness.	Perform all hydraulic functions and repairs in a clean atmosphere.
	Flushing systems.	Exhibit the ability to follow the proper flushing procedure using the correct technical manual/service information.
	Preventing leaks.	Exhibit the proper maintenance techniques to prevent internal and external leaks.
		Demonstrate the procedure for cleaning hoses after cutting and crimping.
	Prevent overheating.	Demonstrate knowledge of overheating conditions. Prevent overheating by keeping the oil at the proper levels, cleaning dirt and mud from around lines and cylinder rods, keep relief valves adjusted properly, do not overload or overspeed systems, and do not hold control valves in a stalled position longer than necessary.
	Identify defective or worn hoses.	Identify and recognize the root causes of "blistering" or frayed hoses and procedures to avoid these problems.

Critical Functions	Key Activities	Performance Descriptions
<i>3.3 Maintenance procedures (cont.)</i> Know the characteristics of oils	 Hydraulic oils: 1. Viscosity-effects of temperature on viscosity 2. Types: mineral, synthetic, water/oil emulsions, bio-oil, etc. 3. Characteristics of: VI improvers, anti-foaming, etc. 4. Recommended viscosity for hydraulic components 5. Explain the flash point of oil 	Understand oils and show familiarity with various fluids and their effects on hydraulic systems. Understand the effects of mixing oil types.
Fluid Cleanliness	ISO cleanliness codes Interpreting fluid analysis reports	Understand ISO cleanliness code principles. Identify key elemental categories. Understand the proper way to obtain fluid
		samples from a system. Identify key elements found in oil analysis and the types of failures related to each.
		 Identify key indicators on a fluid analysis report that illustrate: 1. The proper fluid type is being used. 2. Fluid types have not been mixed. 3. Indicators of fluid degradation. 4. Trend analysis.
	Demonstrate the ability to identify aeration in a hydraulic system	Demonstrate the ability to identify aeration and determine the root cause.
Understand the usage and types of seals and gasket materials	Know the variety of materials and types of seals/gaskets used in a	Describe how reactions of some sealant materials differ among types of hydraulic fluids
	hydraulic system	Describe the applications of various types of sealants.
		Demonstrate that safety practices are followed

Critical Functions	Key Activities	Performance Descriptions
3.4 Component r epair and Replacement	Understand the procedure to properly repair hydraulic components.	Following the proper technical manual/service information, exhibit the ability to remove, disassemble, diagnose failure, evaluate ,
Component repair	Be sure safety practices are followed.	 repair or replace/reinstall, and test operate any given component including but not limited to: Gear, vane, and piston pumps Gear, vane, and piston motors Pressure control valves Directional control valves Flow control valves Single acting, double acting cylinders (If OEM recommends or allows: gas, pneumatic, spring, and weight loaded accumulators.
Component replacement	Understand the procedures to properly remove and replace hydraulic components. Ensure safety practices are followed.	 Following the proper technical manual/service information, exhibit the ability to remove and replace any given component including but not limited to: Gear, vane, and piston pumps Gear, vane, and piston motors Pressure control valves Directional control valves Flow control valves Single acting, double acting cylinders Gas, pneumatic, spring, and weight loaded accumulators Hoses, steel lines, and fittings Oil coolers Reservoirs
		Follow proper bleeding and priming procedures.

critical Functions	Key Activities	Performance Descriptions
3.5 Hydraulic schematics 3.5 Hydraulic schematics 3.6 Diagnostics Systems and component troubleshooting Note: for this section, please cross-reference to Electronics/Electrical Systems Section 2.8, "d." and "e." of this document: Diagnostics, Systems troubleshooting (hydrostatics). Also, cross-reference to Power Trains Section 4.1 of this document: Theory and Operation, Theory and principles of hydrostatic transmissions.	Identify JIC, ANSI and ISO hydraulic symbols in relation to the component they represent. Identify the position of any given component by reading a schematic. Follow flow of fluid through a hydraulic system with the use of a schematic. Follow technical manuals/service information to perform operational checks and troubleshooting procedures to properly diagnose a hydraulic/hydrostatic malfunction. The school must have access to at least one engine-driven simulator or machine that meets the following requirements: a. Must be electronically controlled via EDC- Electronic Displacement Control systems. b. Must be easily accessible, both visually and mechanically. c. Must allow for faculty/students to effectively perform operational checks, test procedures and diagnostics using appropriate manuals and procedures. d. Schools must have an assortment of failed/faulty components (wiring, sensors, bugs, etc.) that can be removed or replaced for testing, diagnostics or demonstrations. Incorporate Trainer Into Curriculum Technical write-up competency	 Exhibit knowledge of symbol identification through demonstration. Given a selected schematic, exhibit your knowledge of schematics by using JIC, ISO and various symbols to identify locations of various components. Exhibit the ability to reason with regard to a specific malfunction. Use proper oils and fluids as per manufacturer specifications. Exhibit proficiency in the use of all test equipment including flow meters, pressure gauges, vacuum gauges, and temperature measuring devices, in both the metric and standard scales. Demonstrate the ability to use schematic diagrams and follow a troubleshooting flow chart using a selected technical manual. Demonstrate the ability to follow an operational check procedure using a selected technical manual. Troubleshooting of load-sensing hydraulics. Demonstrate logic and critical thinking in identifying, evaluating and diagnosing customer complaint. Identify the root cause of failure Correction procedure

The Standards 4. Power Trains

4.1	Theory and operation	p. 46
4.2	Driveshaft function and construction	p. 53
4.3	Fundamental theory of hydraulic and pneumatic braking systems	p. 54
4.4	Understanding maintenance practices in power trains	p. 55
4.5	Power train schematics and flow diagrams	p. 56
4.6	Troubleshooting and failure analysis	p. 56

Critical Functions	Key Activities	Performance Descriptions
4.1 Theory and operation	Learn theory of power train: 1. Clutches 2. Manual transmissions 3. Power shift transmissions 4. Hydrostatic drives 5. Hybrid and electric drive systems 6. Differential steering 7. Torque converters 8. Differentials 9. Dry brakes 10. Wet brakes 11. Final drives 12. Powertrain/hydraulic oil coolers	Demonstrate knowledge of basic power train components and how those components, as a whole, relate to one another. Demonstrate by following a power flow chart from flywheel to ground. Recognize hybrid and electric drive systems and/or machines as they relate to safety concerns.
Basic principles of power train	Learn principles of the following: Types of gears: 1. Straight cut spur 2. Helical 3. Herringbone 4. Bevel 5. Spiral bevel 6. Hypoid 7. Planetary a. Basic operation • Sun drive • Carrier drive • Compound gear b. Ratios	Demonstrate knowledge by identifying the various types of gears using a matching test. Explain the benefit of one type of gear versus other types of gears using factors such as cost, strength, quietness, bulkiness, and capability of ratios.

Critical Functions	Key Activities	Performance Descriptions
4.1 Theory and operation; Basic principles of power train	8. Worm 9. Ring and pinion	
(cont.)	Anti-friction bearings and plain bearings:	Identify types of bearings through matching tests.
	 Ball Roller Needle 	Demonstrate understanding of various types of bearings and proper adjustment procedures.
	Torque converter: 1. Components: a. Impeller b. Turbine c. Stator	Identify components of a torque converter and describe the relationship of those components to one another.
	 Operation: a. Vortex flow b. Stall c. Torque multiplication d. Lock-up clutches e. Rotary flow f. Cooler flow 	Describe the operation of a given torque converter and various stages of operation.
	 Testing and troubleshooting: a. Converter in pressures b. Converter out pressures c. Lock-up clutch pressures 	Use OEM manuals/service information to test a torque converter unit and determine if operation is within specifications.

Critical Functions	Key Activities	Performance Descriptions
4.1 Theory and operation (cont.)		
Theory and principles of manual transmissions	 General principles: a. Sliding gear: 1. Components 2. Operation 3. Powerflow 	Exhibit your understanding of "sliding gear' transmissions by identifying components, explaining operation, and demonstrating power flow through all gear sets.
	 b. Collar shift: 1. Components 2. Operation 3. Powerflow 	Same as above substituting "collar shift."
	c. Syncromesh: 1. Components 2. Operation 3. Powerflow	Same as above substituting "syncromesh."
	 Manual shifting controls: a. Forks b. Rails c. Cams 	Identify shifting control components and explain their operation.
	 Adjustments: a. Endplay, preload, backlash b. Fork adjustments c. Rail adjustments d. Cam adjustments 	Demonstrate ability to perform adjustments to transmissions as instructed in the OEM service manual/information.

Critical Functions	Key Activities	Performance Descriptions
4.1 Theory and operation (cont.)		
Theory and principles of powershift transmissions	 General principles: a. Review multiple discs b. Review planetary gearing 	Demonstrate your understanding of the operation of powershift transmissions by explaining which clutches and/or brakes are engaged, and which planetary gear sets are being used during a specific gear selection.
	c. Identify planetary and countershaft transmissions.	Explain the differences, advantages and disadvantages of planetary and countershaft transmissions.
Theory and principles of clutches	 d. Multiple clutch operation: Clutch engagement chart Power flow through transmission Control of clutch engagement 	Use service manual/information to test and/or troubleshoot a powershift transmission (on-highway truck transmissions do not qualify), and verify if it is within OEM specifications.
The college program must have at least two <u>school-</u> <u>owned static powershift</u> <u>transmissions</u> (on-highway truck transmissions do not qualify) for student disassembly and assembly. Depending on the number of students in the program, more may be required.	 e. Accumulator operations f. Rate of shift controls g. Clutch pressures: On-coming clutch Off-going clutch Pressure gauge testing h. Hydraulic valving 	Demonstrate ability to set and measure preload, endplay and backlash for a specific component using OEM manuals/service information.
	 i. Oil flow to clutches: Hydraulic reverses Counter shaft (constant mesh) Planetary transmissions Troubleshooting methods 	

Preload, endplay, and backlash

Critical Functions	Key Activities	Performance Descriptions
4.1 Theory and operation (cont.)		
Theory and principles of clutches	 Clutch identification and operation: Disk and plate: Disc: Solid Button Pressure plate: Springs Plate Release levers Operation Multiple disc clutches: Components Relationship of number of discs to application Effect of pressure on torque Wet and dry clutches Clutch/plate material Wear patterns Overrunning clutches: Types: Roller Cam Sprag Operation Application 	 Identify all components in a single and multiple disc and plate-type clutch, including flywheel, pilot and release bearings, disc and pressure plate parts, and power train input shaft. Also, explain differences and benefits of solid and button-type clutches. Explain operation of a selected clutch. Demonstrate knowledge and operation of single and multiple-disc clutches by explaining the relationship of the clutch components to each other and their roles in the transfer of power. Describe the relationship of the number of discs, types of discs (wet or dry), and type of clutch material to the transfer of torque and horsepower to the ground. Demonstrate understanding of overrunning clutches by identifying the different types of clutches, their operation and various applications.
	4. Magnetic clutches:a. Operationb. Application	Explain the operation of magnetic clutches and name various applications.
	5. Modulating clutch	Explain operation and applications.

Key Activities	Performance Descriptions
 Basic principles: a. Electronically-controlled hydraulic valves: F= P x A Pressure drop through an orifice Fundamentals of spring operation Fundamentals of solenoid operation Current vs. spring force vs. orifice relationship Current vs. pressure relationships 	Exhibit knowledge of electronic control systems by identifying components used on a specific unit. Demonstrate understanding of a specific unit's operation by explaining the functions of all components and their relationships to one another.
2. Electronic over hydraulic systems.	
3. Electronic over air systems.	
 4. Sensing and operational control: a. Load sensing b. Engine fuel control interface c. Speed sensing d. Torque sensing e. Manual control f. Automatic control 	
 Diagnosis and Troubleshooting: With diagnostic unit Without diagnostic unit Component isolation procedures Clutch modulation pressures Lubrication pressure Pump pressure 	Demonstrate ability to follow flow and troubleshooting charts to correctly identify the operation of a specific unit's system and troubleshooting methods used by the OEM
	 Basic principles: a. Electronically-controlled hydraulic valves: F= P x A Pressure drop through an orifice Fundamentals of spring operation Fundamentals of solenoid operation Fundamentals of solenoid operation Current vs. spring force vs. orifice relationship Current vs. pressure relationships Electronic over hydraulic systems. Electronic over air systems. Electronic over air systems. Sensing and operational control:

Critical Functions	Key Activities	Performance Descriptions
4.1 Theory and operation (cont.)		
Theory and principles of hydrostatic transmissions	 Basic principles: a. Displacement/flow relationships b. Types: Gear	Demonstrate understanding of theory and principals of hydrostatic systems by explaining, in writing, how a basic hydrostatic system functions.
Note: for this section, please cross-reference to	Axial piston swash plateCam lobe	
Electronics/Electrical Systems Section 2.8, "d." and "e." of this document: Diagnostics, Systems troubleshooting (hydrostatics).	 c. Open loop hydrostatics d. Closed loop hydrostatics: Fixed-fixed combinations Variable-fixed combinations 	Exhibit knowledge of hydrostatic transmission operation by explaining the flow of fluids through the charge circuit, pump, motor, control and loop circuits.
Also, cross-reference to Hydraulics/Hydrostatics Section 3.1 of this document: Theory and	 Fixed-variable combinations Variable-variable combinations Charge/cooling circuit Lubrication circuit 	Explain the differences between fixed and variable pumps and motors, and the effect of their various combinations.
operation, understand hydraulic and hydrostatic theory. Reference the requirement to have a hydraulic/hydrostatic	e. Pump f. Motor g. Forward h. Neutral	Explain various adjustment procedures fo straight travel.
trainer available in Section 3.6.	i. Reverse j. Cooling circuit	
	 2. Hydrostatic control systems: a. Manual feedback control b. Electronically controlled c. Braking system: Fail safe Manual systems 	

ical Functions	Key Activities	Performance Descriptions	
2 Driveshaft function and construction	 Connections: U Joint / Hooke joint Constant velocity joint Effects of angle of shaft Multiple joint timing Mid-ship supports Repairs Failure analysis 	Demonstrate knowledge of driveshafts by recognizing components, realizing the effects of driveline angle and studying why driveline failures occur.	
Theory and principles of differentials	 Basic operation and components: a. Pinion gear b. Ring gear c. Bevel gear Differential locking methods: a. Mechanical b. Hydraulic c. Automatic no-spin 	Exhibit understanding of basic differential operation by identifying the components and explaining how pinion, ring and bevel gears operate in relationship to each other. Identify each type of differential locking device and explain in detail how each one operates.	
	3. Adjustments: a. Preload b. Backlash c. Gear tooth pattern	Given a specific component and proper manuals/information, perform all adjustments on a differential with a new ring and pinion, and also perform all adjustments with original ring and pinion but with new bearings. Identify the most common root causes of failure with differentials	
		bearings.	

Critical Functions	Key Activities	Performance Descriptions
<i>4.2Driveshaft function and construction (cont.)</i> Theory and principles of final drives	 Types: Rigid axle: Full-floating Semi-floating Flexible axle shaft Pinion drives: 	Exhibit knowledge of final drives by identifying the different types, and the components that make up final drives.
	 2. Front wheel drives: a. Mechanical b. Hydrostatic c. Speed lock-outs 	
	 Four-wheel drive: a. Front to rear ratios b. Tires and rolling radius c. Front or rear disconnects 	
	 4. Adjustments a. Rolling torque b. Bearing Preload c. Endplay 	Perform adjustments according to OEM standards.
4.3 Fundamental theory of hydraulic and pneumatic braking systems	 Study the components of hydraulic and pneumatic braking systems: a. Functions b. Construction c. Construction 	Describe fundamental theory, adjustment and repair of hydraulic and pneumatic braking systems used primarily in mobile construction equipment.
	c. Operating principlesd. Define and explain Pascal's law	Demonstrate knowledge of basic brake components, both wet internal and dry external.
		Explain and sketch hydraulic and pneuma brake systems, internal and external.

Critical Functions	Key Activities	Performance Descriptions
4.3 Fundamental theory of hydraulic and pneumatic braking systems (cont.)	 2. Study hydraulic wheel cylinders: a. Functions b. Construction c. Single/double piston d. Discuss and explain the mechanical working of a hydraulic wheel cylinder 	
	 Study master cylinders: a. Functions b. Construction c. Operating principles 	
	 4. Air system maintenance a. Air dryers b. Alcohol injectors 	
	 5. Internal wet disc brakes a. Actuation b. Sealing c. Friction material 	
	 Brake retarders a. Hydraulically actuated b. Engine exhaust brake c. Dynamics 	
4.4 Understanding maintenance practices in power trains	Cleanliness.	Demonstrate procedures to follow in keeping a work area, and the parts worked with, clean.
	Proper flushing.	Describe proper flushing procedures, including when components are replaced.
	Scheduled oil sampling.	Describe scheduled oil sampling and cite several reasons why it is necessary.

Critical Functions	Key Activities	Performance Descriptions
4.5 Power train schematics and flow diagrams	1. Identify symbols.	Be able to identify all electrical/hydraulic, pneumatic and mechanical symbols used in power train units.
	 Technical manual/service information: a. Problem solving b. Decision making c. Problem analysis 	Demonstrate ability to use schematics and flow diagrams to follow both control circuits and power flow of a given piece of equipment using the corresponding OEM manual/service information.
4.6 Troubleshooting and failure analysis	1. Steps in problem solving	Describe steps in solving a problem related to a power train system, decisions required to perform work and analysis as to why problem occurred and how it could have been prevented.
Failure analysis	 Understanding why parts fail: Bending fractures Torsional failures Adhesive and abrasive wear Pitting and spalling failures Frettage, cavitation, and corrosion Lack of lubrication Contamination Lack of cooling/overheating 	Describe common reasons for parts failure and be able to discuss symptoms of wear, corrosion, etc., of actual parts. Demonstrate ability to follow reference information, test, and determine if unit is within specifications for a hydraulic/hydrostatic trainer or equipment with a hydrostatic drive using service manuals/information/software; demonstrate
Troubleshooting	 Testing/ troubleshooting: a. Proper use of gauges b. Accuracy of gauges c. Oil sampling Repair cautions: cleanliness, oil types, filling oil lines, bleeding pumps/motors Technical write-up competency 	 ability to follow a diagnostic troubleshooting chart for a specific system. Use proper oils and fluids as per manufacturer specifications. Demonstrate technical write-up competency Demonstrate logic and critical thinking in identifying, evaluating and diagnosing customer complaint. Identify the root cause of failure Correction procedure Machine inspection

The Standards 5. Diesel Engines

5.1	Safety	p. 58
5.2	Theory and operation	p. 58
5.3	Maintenance practices	p. 60
5.4	Component repair	p. 60
5.5	Engine subsystems	p. 61
5.6	Fuel and governing systems, mechanical and electronic systems	p. 63
5.7	Diagnostics	p. 65

Critical Functions	Key Activ	vities	Performance Descriptions
5.1 Safety	Instruction in proper safety practices. Emphasis on the extremely high fuel pressures we see today.	Review assig complete wri unable to che	y issues specifically related to engine applications. Inments, evaluation of identification exercises. Successfully Iten exams that will determine the competency on many items eck by hands-on exercises. Emphasis on safety is to be d with all tool usage.
5.2 Theory and Operation	 Understand the following engine theory, terminology and operation guidelines: Four stroke engine cycle Intake stroke/event Compression stroke/event Exhaust stroke/event 	Written tests Understandir performance Understand f Describe the engines. Determine er Explain diese Memorize the during engine	he relationship between engine HP and torque. differences between spark ignited and compression ignition ngine/component motion and speed ratios. el 4-stroke engine cycle. e order of strokes. Identify the specific stroke of each cylinder
	 Power stroke/event Diesel combustion Detonation, pre-ignition Valve everlap 	engines. Understand o detonation ai	liesel combustion principles, and the effects of pre-ignition,
	Valve overlapCrankshaft degrees	Determine er	ngine rotation by valve overlap.

Critical Functions		Key Ac	ctivities Performance Descriptions
5.2 Theory and operation cont'd			
oportanon com a	•	Combustion chambers	Identify the various combustion chambers and know the advantages/disadvantages of each type.
	•	Understand polar timing	Perform basic valve and injection timing tasks.
		diagrams	Understand the theory of injection pump timing.
	•	Cooling systems	Understand the functions of various cooling system components.
	•	Lubrication systems	Understanding measurement and properties of the engine fluids. Understand cross contamination root causes and effects of each.
			Understand the functions and components of diesel engine lubrication systems and the effects of machine operating angle versus oil pan and pump design.
			Understand effects of lubrication system levels (over and under).
	•	Fuel injection systems	Understand the functions and components of diesel engine fuel and governing systems, including mechanical, electronic and computer controlled systems.
			Understand common rail fuel systems.
	•	Emission controls a. EPA regulations	Understand the functions and components of emission control systems and governmental regulations (i.e. EPA and CARB).
		b. Penalties for non-compliance	Understand penalties for non-compliance to emission regulations to the dealer, equipment owner and the technician.
		c. Emissions	Understand how emissions systems impact engine life and repairs.

Key Activities	Performance Descriptions	
Service literature	Locate maintenance specifications including fluid change intervals, fluid specifications (SAE/API, etc.), fuel specifications, filter replacement intervals, proper filter replacement procedures, other maintenance guidelines, etc	
	Understand commonly used methods for maintenance records keeping and their importance.	
 Fluid analysis Fuel types and grades Bio-fuels Low sulphur Ultra-low sulphur Filter dissection / inspection 	 Demonstrate how to obtain proper oil, fuel and coolant samples. Demonstrate understanding in how to interpret fluid analysis results. Demonstrate how to inspect used filters for early warning signs of potential problems. Demonstrate preventive maintenance tasks performed to industry standards; completion of the second standards in the s	
Proper component repair procedures:Parts reusability guidelines	an inspection task sheet. Demonstrate , via practical exercises, parts reusability procedures and guidelines.	
	 Service literature Fluid analysis Fuel types and grades Bio-fuels Low sulphur Ultra-low sulphur Filter dissection / inspection 	

Key Activities	Performance Descriptions
Remanufactured components	Demonstrate understanding of industry remanufactured component guidelines and how to determine when to use remanufactured components.
	Remove and replace commonly serviced external components. Know the inspection, service, and cleaning techniques associated with replacement of these items.
Be able to identify and understand the function of the following components: Radiator Timing gear/front cover Flywheel housing Coolant manifolds Intake manifolds Clean air system components Aftercooler/intercooler Exhaust manifolds Turbocharger: fixed & variable displacement Water pump Thermostat housing Vibration damper Oil cooler EGR system Exhaust after treatment systems Heat exchanger Valve covers Oil pan Crankcase ventilation filter	Locate and identify various external components. Demonstrate knowledge of vibration fundamentals. • Linear characteristics • Rotational characteristics Demonstrate understanding of the basic theory of exhaust after treatment systems like • Diesel Particulate Filters (DPF) • Diesel Oxidation Catylist (DOC) • Selective Catalytic Reduction (SCR)
	 Remanufactured components Remanufactured components Remanufactured components Be able to identify and understand the function of the following components: Radiator Timing gear/front cover Flywheel housing Coolant manifolds Intake manifolds Intake manifolds Clean air system components Aftercooler/intercooler Exhaust manifolds Turbocharger: fixed & variable displacement Water pump Thermostat housing Vibration damper Oil cooler EGR system Exhaust after treatment systems Heat exchanger Valve covers

itical Functions	Key Activities	Performance Descriptions
5.5 Engine subsystems, Engine identification of external components (cont.)	 Oil filters Fuel filters Coolant filters Power take off/accessory drive Cold start aids Fan drives and controls 	
Understanding internal engine components	Be able to identify basic internal engine components and understand the purpose of each: Cylinder block Cylinder head Valvetrain Crankshaft Camshaft Piston Wrist pin Piston rings Cylinder liner/sleeve Connecting rods Bearings Timing gear/chain/belt Balancer shafts	 Demonstrate comprehension of the removal, inspection and installation techniques associated with basic internal components. Perform identification and inspection of all internal components. Describe tasks associated with the removal inspection and installation of internal engine components (i.e., cylinder packs). Describe bearing "roll-in" and tasks associated with in-frame overhauls. Describe valve and injector adjustments, as well as timing and idler gear installations.
Understanding basic engine subsystems	Comprehension of the key external engine driven systems: • Hydraulic systems • Accessory systems	 Demonstrate knowledge of hydraulic accessories driven or operated by the engine. Demonstrate understanding of cold weather starting aids and block heaters.

5. Diesel	Engines
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Functions of a fuel tify and service the used in various Understand basic hydraulic principles and fluid transfer technology.
tify and service the used in various standing of the adjustment and repair of various governing systems used by the major manufacturers. Understand basic hydraulic principles and
had tansfer teenhology.
Asic terms and discussing fuel performance tests the basic system discussing fuel discussing fue
blacement Measure fuel pressure/volume with correct diagnostic tools and compare to specifications. Determine and understand the problems with the basic supply system
Explain how contamination, such as air, water and dirt, can enter a fuel system and the effect it can have.

ritical Functions	Key Activities	Performance Descriptions
5.6 Fuel and governing systems, understanding basic fuel systems (cont.)		
Dasic luel systems (cont.)		Proper replacement of fuel transfer pumps, filters, lines, and hoses including proper bleeding/priming procedures.
		Identify misfiring cylinders with appropriate tooling. Emphasis on cleanliness and safety
		Replacement and timing of various injectior pumps including inline, distributor and unit injector pumps.
Understanding governor fundamentals	Exercises designed to illustrate governor principles. Identification of the various fuel governing systems including mechanical, pneumatic, hydraulic and electronic controls.	Perform t asks associated with troubleshooting, adjusting and replacing governor components.
	Comprehension of governor terminology.	Identification exercises and demonstrations of system operation.

Key Activities	Performance Descriptions
Competency demonstrated on the following fuel governing systems:	
Mechanical systems	Understand operation of mechanical governors and hydraulic/servo systems.
Hydraulic/servo systems	
Electronic/electric systems	Troubleshooting and programming
Aneroid/smoke controls	principles of electronic governors should be emphasized. Use of scantools and PCs should be demonstrated to illustrate the sel diagnosing capabilities of this system.
	Be able to demonstrate the ability to locate and test the following sensors: boost pressure, engine position, engine speed, throttle position, manifold pressure, fuel pressure, and high-pressure oil sensor.
 Troubleshooting Failure analysis 	Tasks associated with troubleshooting emission controls and basic adjustments.
 Tools – including PC based and onboard diagnostic systems 	Visual basic exhaust analysis; white, gray of black; as applicable.
The ability to extract fault codes and then follow a troubleshooting procedure to a practical resolution of the problem.	Practical exercises in identification of common diesel engine problems using proper diagnostic tools and procedures.
	 Competency demonstrated on the following fuel governing systems: Mechanical systems Hydraulic/servo systems Electronic/electric systems Aneroid/smoke controls • Troubleshooting Failure analysis Tools – including PC based and onboard diagnostic systems The ability to extract fault codes and then follow a troubleshooting procedure to a

ical Functions	Key Activities	Performance Descriptions
<i>5.7 Diagnostics,</i> Understand proper diesel engine diagnostic procedures		Determine root causes of failure, establish reusability , and know the recommended repair options available.
(cont.)		Demonstrate proper use of special tools and equipment utilized in engine repair.
		Tasks using technical service manuals, service information, bulletins and special instructions. Proficient use of service manuals, desktop PCs, and laptops for retrieval of specifications and service procedures.
		Troubleshooting common problems caused by a malfunctioning engine subsystem.
		Testing of the engine cooling system, including overheating issues and testing procedures; especially the flow through the radiator; correct temperature drops.
		Use proper oils and fluids as per manufacturer specifications.
	Technical write-up competency	 Demonstrate technical write-up competency Demonstrate logic and critical thinking in identifying, evaluating and diagnosing customer complaint. Identify the root cause of failure Correction procedure Machine inspection

The Standards 6. Air Conditioning/Heating

6.1	Fundamental knowledge	p. 68
6.2	AC systems operation	p. 69
6.3	Servicing AC systems	p. 70
6.4	Testing, troubleshooting, diagnosing and repairing AC systems	p. 71
6.5	Heating system operation	p. 73
6.6	Servicing heating systems	p. 73
6.7	Pressurized cabs	p. 73

Key Activities	Performance Descriptions
a. Heat and heat energy.	Demonstrate knowledge of heat sources, types of heat transfer, and how humidity affects heat transfer. Emphasis will be placed on factors that affect heat transfer and how to measure heat energy.
	 Demonstrate knowledge of the following terms: 1. Sensible heat 2. Change of state 3. Saturation temperature 4. Latent heat (Hidden heat) 5. Latent heat of fusion 6. Latent heat of evaporation 7. Latent heat of condensation 8. Super heated 9. Sub-cooled 10. Vapor 11. Gas
 b. Pressure/temperature relationship of refrigerants. 	Measure and calculate the effects of pressures on liquids. Emphasis will be placed on understanding and using pressure and temperature (P/T) charts.
c. Refrigerants and refrigerant characteristics.	Describe refrigerant characteristics in relation to environmental damage. Emphasis will be placed on identification, labeling, and handling of refrigerants in accordance with EPA 609 regulations.
	 a. Heat and heat energy. b. Pressure/temperature relationship of refrigerants. c. Refrigerants and refrigerant

Key Activities	Performance Descriptions
d. Refrigerant oils.	Demonstrate knowledge of the types of oils used in AC systems.
	Demonstrate knowledge on handling and storing of refrigerant oils.
e. Refrigerant recovery, recycle, recla	aim. Demonstrate knowledge on recovery, recycle, and reclaiming of refrigerants with respect to identifying the refrigerant currently in the system, the amounts of oil, water and particulates that are removed.
a. Basic system components.	 Demonstrate knowledge of the following system components: 1. Compressor 2. Condenser 3. Metering device 4. Evaporator 5. Service valves 6. Schrader valves 7. Receiver-drier 8. Accumulator 9. Lines
b. Refrigerant cycle.	Demonstrate knowledge of refrigerant flow and states through an AC system.
c. Refrigerant state.	Demonstrate the knowledge of the state (super heated vapor, saturated mixture, and sub-cooled liquid) of the refrigerant at various points in an AC system. Emphasis will be placed on the locations in the system that the refrigerant exists as a saturated mixture.
	 d. Refrigerant oils. e. Refrigerant recovery, recycle, reclation a. Basic system components. b. Refrigerant cycle.

Key Activities	Performance Descriptions
a. System identification.	Identify various types and refrigerant capacities of AC systems. Emphasis will be placed on the ability to identify types and capacities by using manufacturers' service publications along with equipment tags, labels, and specifications. Demonstrate use of a refrigerant ID tool
	(gas analyzer).
 b. Connecting and disconnecting gauge manifold sets. 	Demonstrate the ability to properly connect and disconnect gauge manifold sets. Emphasis will be placed on using proper procedures to purge hoses to prevent cross- contamination and introduction of non- condensables.
	Demonstrate the ability to connect gauge sets to systems having either Schrader or quick disconnect type service valves.
c. System evacuation and dehydration.	Demonstrate the ability to properly evacuate and dehydrate an AC system.
	Demonstrate knowledge of the damage caused to AC systems by non- condensables and moisture. Emphasis will be placed on having knowledge of using micron gauges and establishing minimum evacuation pressure based on altitude as well as maximum evacuation time periods to completely dehydrate AC systems.
	 a. System identification. b. Connecting and disconnecting gauge manifold sets.

Critical Functions	Key Activities	Performance Descriptions
6.3 Servicing AC systems (cont.)	d. Refrigerant recovery and charging the system .	Demonstrate the ability to properly recover and charge AC systems with refrigerants.
		Emphasis placed on properly connecting and operating gauge manifold sets, recovery and charging equipment.
		Demonstrate the knowledge and ability to describe the conditions that need to exist to charge AC systems with refrigerant existing as a liquid or vapor into the high or low side.
	e. Adding oil, dye, and refrigerants to AC systems.	Demonstrate the ability to add oil, dye, and refrigerants to operating AC systems.
6.4 Testing, troubleshooting, diagnosing, and repairing AC systems	a. Ask the proper questions before beginning to diagnose; capture customer complaint.	Describe the complaint prior to beginning diagnostic tests. Describe and utilize an industry accepted diagnostic process.
	b. Visual inspection of system	 Demonstrate the ability to perform a visual inspection of an AC system. a. Loose or missing service caps. b. Oily spots – connections – evaporator drain tube. c. Belt tension d. Condenser condition e. Cab filter condition f. Determine refrigerant type.
	 c. Identify type of system and determine system capacity of refrigerant – weight 	Demonstrate the ability to visually identify the type of AC system and determine the amount of refrigerant charge. a. TXV(H-Block) – Receiver/drier b. Metered orifice - accumulator
	d. Identify climate control systems devices and components	Demonstrate the ability to identify climate control systems and components.

Critical Functions	Key Activities	Performance Descriptions
6.4 Testing, troubleshooting, Diagnosing, and repairing AC systems (cont.)	e. Interpreting pressure and temper readings.	Tature Demonstrate the ability to troubleshoot and diagnose AC systems by converting system pressures to saturated mixture temperatures and comparing this to temperature readings taken at key points in the system.
	f. Metering devices and limit switch	Demonstrate the ability to troubleshoot and diagnose metering devices and limit switch malfunctions.
	g. Leak detection.	Demonstrate the ability to detect refrigerant leaks.
	h. Contaminated system	Demonstrate to ability to determine contaminates in a system due to system component failure e.g. hoses, desiccants or compressor seal material.
	i. Component replacement/repair.	Replace or repair AC system components i.e. compressor, compressor clutch, seals, metering valves, condenser, receiver-drier, accumulator, limit switches and lines.
	j. Performance testing including co systems.	capabilities of an AC system including controls. Emphasis will be placed on
	k. Understand the relationship betw AC systems and hydraulically controlled and reversing fans circ	validate a performance test.
	i. Technical write-up competency	 Demonstrate technical write-up competency Demonstrate logic and critical thinking in identifying, evaluating and diagnosing customer complaint. Identify the root cause of failure Correction procedure Machine inspection

Key Activities	Performance Descriptions
a. Basic system components.	 Describe the following system components: 1. Water pump 2. Heater core 3. Coolant control valve 4. Coolant lines 5. Engine thermostat 6. Temperature control valve
b. Water pumps.	Describe how different water pumps work.
c. Coolant flow.	Describe coolant flow direction.
d. Thermostats.	Demonstrate knowledge of the function of different thermostats and designs, and common troubleshooting methods.
a. Heater core replacement.	Describe how to correctly remove and install heater core and coolant lines.
b. Control valve.	Describe how to correctly remove and install heater system control valves.
c. Thermostats.	Demonstrate how to correctly remove, test and install engine thermostats.
a. Purpose and function.	State the purpose and function of pressurized cab systems.
b. Remove, clean and install filters.	Demonstrate knowledge of how to correctly remove, inspect and replace cab air filters.
	 a. Basic system components. b. Water pumps. c. Coolant flow. d. Thermostats. a. Heater core replacement. b. Control valve. c. Thermostats. a. Purpose and function.

APPENDIX - TERMINOLOGY

Electrical/Electronics

Α

Actuator Solenoid Air Flow Sensor Alternator Alternating Current (AC) Ambient Temperature Ammeter Ampere (Amp) Ampere-Hour Amplifier Amplitude Armature Artificial Magnets Atom Auxiliary Speed Sensor

В

Battery Battery Terminals Bendix Drive

С

Calibration Capacitor Carbon Tracks Charge Charging System Coil Current Current Flow Cycle Cycling

D

Diagnostic Code Diode Direct Current (DC) Discharge Distributor (Ignition) Distributor Lead Connector Dyer Drive

Е ECM

Electrical Field

kVA - Kilo Volt Amperes kW - Kilo Watts kWH - Kilowatt Hour V - Volts I - Ampere or Current 1Ø - Single Phase (One Phase) Electricity Electrochemical Electro-Hydraulic Valve Electrolvte Electromagnet Electromagnetic Clutch Electromagnetic Field Electromagnetic Induction Electron Electronic Ignition Electronic Sensor Electron Theory Electronics Electronic Control Unit (ECU) Electronic Governor Electronic Ignition System Element

Fixed Resistor Freouencv

Fuse G

F

Gate Generator Grid Ground Grounded Circuit Growler

Fundamental Law of Magnetism

н Hydrometer

Ignition Control Unit Ignition Fire Ignition System Ianition Timina Inductance Inductor Transistor (LGFET) Insulator Integrated Circuit (IC)

3Ø - Three Phase ATS - Automatic Transfer Switch AVR - Automatic Voltage Regulator Hz - Hertz (Frequency) kV - Kilovolt

Integrator Circuit Inverter lon Isolation Diode

Κ Knock Sensor

L Light Emitting Diode (LED) Lines of Force Liquid Crystal Display (LCD)

М

Magnet Magnetic Field Magnetic Flux Magnetic Induction Magnetic Lines of Force Magnetic Material Magnetic North Magnetic Pickup Assembly Magnetic South Magnetic Switch Magnetism Map Sensor Mass Airflow Sensor Microprocessor Milliampere Molecule Motor Multimeter Mutual Induction

Ν

Natural Magnet Negative Negative Terminal Neutron Non-Magnetic Material Normally Open Normally Closed

Ohm Ohmmeter

Ohm'S Law Oil Light Open or Open Circuit Overrunning Clutch Oxygen Sensor

Ρ

Parallel Circuit Pcv Valve Permanent Magnet Piezo Electric Device Plate Polarity Pole Pole Shoes Positive Positive Terminal Potentiometer. Power Switch Transistor Primary Speed Sensor Principle Of Turning Force Printed Circuit Board Proton Pulse Pulse-Width-Modulated (PWM)

R

Rectifier Recharge Regulator Relay Reluctance Reluctor Resistance Resistor Rheostat Right-Hand Rule Rotor

S Self-Induction

Semiconductor Sending Unit Sensor Separator

Series Circuit Series-Parallel Circuit Short (Or Short Circuit) Shunt Slip Ring Solenoid Solid-State Circuits Spark Plugs Specific Gravity Sprag Clutch Drive Starter Motor Starter Solenoid Stator Storage Battery Sulfation Switch

т

Tachometer **Temporary Magnet** Thermistor Throttle Sensor Transformer Module (TVP) Transistor

v

Vacuum Florescent Display (VDC) Variable Resistor

Volt Voltage Voltage Regulator Voltmeter

w

Ζ

Watt Watt-Hour Wave Waveform Winding Wiring Harness

Zener Diode (Reverse Bias Direction Diode)

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Students are required to have a thorough understanding and comprehension of terms and abbreviations related to this Appendix. Here are some examples. The list is not exhaustive, but provides selected basic terminology: feel free to add terms as you deem appropriate.

Hydraulics/Hydrostatics

Accumulator Actuator Aeration Air entrainment Articulate Attenuation Bleed Breakout force **Bypass** Cam Case drain Cavitation Charge relief Charge system Closed-center system Closed-loop system Compensator Controller Cooler (oil) Coupler

Cushion Cycle time

Cvlinder

- Double-acting cylinder
- Single acting cylinder
- Telescopic cylinder

Delta P

Detent

Displacement Drain shuttle

Drift rate

- **EDC Electronic Displacement** Efficiency Energy
 - Heat energy

- Hydraulic energy - Kinetic energy - Potential energy Filter (oil) **- By-pass filter - Full-flow filter**

Filter cart

Flow meter Flow rate Fluid power Force Friction Heat exchanger

- Horsepower
- Hydraulics
- Hydrodynamics
- Hydrostatics
- Inert gas
- Load
- Load sense
- Load check

Lift check Manifold

- Distribution
- Distribution
- er

- Rotary Micron

- Motor (hydraulic)
- Motors
 - Axial piston
- Fixed displacement
- Gear
- Gerotor
- Radial piston
- Two-speed

- Vane
- Variable displacement
- Open-center system Orbital steering valve
- Orifice
- Out-of-stroke Packing
- Pintle shaft
- Pipe
- Piston Port
- Pour point
- Power beyond
- Power lift
- Pressure
 - Back pressure
 - Charge pressure
 - Cracking pressure
 - Differential pressure/Delta P
 - Full-flow pressure
 - Operating pressure
 - Pilot pressure

- Pressure limiting

- Rated pressure
- Static pressure
- Surge pressure/pressure spike
- System pressure
- Working pressure
- Pulsation

PSI

- Pumps
 - Fixed displacement
 - Gear
 - Piston
 - Vane

- Variable displacement

Regenerative/quick drop valve

Reservoir Restriction

Rotating groups

Sampling Ports

Seat Servo **Servo piston**

Solenoid

Sponge gun

- Starvation Strainer
- Steering control unit
- Stroke

Supply/feed line

- Surge
- Swash plate Swivel joint/center joint
- Symbols, schematic
- System
- Thermal expansion

Torque

Torque limiter

Tube

- Valve
 - Anti-cavitation valve
 - Buildup valve
 - Bypass regulator
 - Check valve
 - Closed-center
 - Directional control
 - Electro-hydraulic
 - Flow control

- Flushing valve

- Open-center - Pilot

- Pilot operated

- Pressure control

- Priority valve

- Quick drop

- Relief

- Selector

- Shuttle

- Shutoff

- Sequence

- Pressure reducing

- Pressure sequence

- Pressure compensating

- Proportional flow divider

- Replenishing/relief valve

- Rotary directional

- Spool directional

- Stroke control

- Thermal relief

- Two stage relief

- Volume control

- Two-three-four-six-way

75

- Tow valve

- Unloading

Valve plate

Valve stack

Velocitv

Viscositv

Volume

Work port

Vent

- Poppet

e - Needle

Hydraulics/Hydrostatics Abbreviations

ANSI:	American National Standards Institute
ASAE:	American Society of Agricultural Engineers
bar:	Metric unit of measure for pressure
C:	Degrees Celsius, temperature
F:	Degrees Fahrenheit, temperature
gpm:	Gallons per minute, fluid flow
Nm:	Newton meters, metric unit of measure for torque
hp:	Horsepower
I.D.:	Inside diameter
ISO:	International Organization for Standardization
Kg/cm2:	Kilograms per square centimeter, metric unit for pressure
kPa:	Kilo Pascals, metric unit of measure for pressure
kW:	Kilowatts, metric unit of measure for power

- lb-ft: Pounds-foot, torque or turning effort
- Ib-in: Pounds-inch, torque or turning effort
- L/m: Liters per minute
- Mpa: Megapascal, ISO standard measurement for pressure
- O.D.: Outside diameter
- OEM: Original Equipment Manufacturer

ppm: Parts per million

- psi: Pounds per square inch, pressure
- psia: Pounds per square inch absolute
- psig: Pounds per square inch gauge
- PWM: Pulse width modulation
- rpm: Revolutions per minute
- SAE: Society of Automotive Engineers

Power Trains

Axle Axle, hydrostatic drive Backlash Band-type clutches Barrel cylinder Bearing loads Bearing Bearings, ball Bearings, roller Belt alignment Belt drives Belt friction Belt tension Belts Bevel gears, plain Bevel gears, spiral Cam drives Carrier **Carrier Gear** Carrier bearing for midship support Chain drives Calipers Clutch Clutch pack Collar shift transmission Countershaft Coolers Coupler **CV** Joints Dampeners Differentials **Differential pressure** Differential steering Direct drive transmission Disk clutch

Drop box / transfer case Dry brakes Electronic Control Module (ECM) Electronic Modulation Controlled Valve (ECMV) Pressure reducing valves Electrical clutch controls Endplay Final drive **Fixed displacement** Fluids Fluid coupling Flywheel Gear Gear train Gear pump /Motor-Piston type Hybrid Hydraulic Hydrostatic Hydrostatic drive Idler gear Impeller Inching/modulation pedal Infinitely variable transmission Input shaft Lubrication Manual transmissions Modulation Modulation control valve Output shaft Overdrives Pinion drives Pinion drives Planetary drives Planetary gears Pneumatic clutches Positive traction differential

Power shift transmissions Power take-off (PTO) Power train **Proportional valve** Pump Ratio Reduced slip differential Repair indicators Reverser unit Rim Ring gear Ring and pinion gears Roller chains Servo cvlinder Shear pins Slip clutches Spur Sun gear Swash plate Synchromesh transmission Tension Torque **Torque Converter Torque Multiplier** Universal joints / Hooke joints V-belts Variable Displacement Piston Pump Variable-speed belt drives Wear Wear plate Wet disc brakes Wet disc clutch Worm gears

Diesel Engines

Diesel Engines	Additional Acronyms	Abbreviations Emission	s Terminology
Aftercooled	AC Volts of Alterna	ating Current ACM	After Treatment Control Module
Back pressure	API American Petro	bleum Institute AM	Atomization Module
Barometric pressure	BTU British Therma	I Unit APM Filter	Active Particulate Matter Filter (Not Automatic. Manually Activated)
Blow-by	BTDC Before Top De	ad Center ASU	Aftertreatment Support Module
Bore/stroke	°C Celsius	BAT	Best Available Technology
BTDC	CCA Cold Cranking	Amperes BACT	Best Available Control Technology
Cavitation erosion	CO Carbon Monox	ide BART	Best Avalable Retro fit technology
Common rail fuel systems	C.I.D. Cubic Inch Dis	placement CO _X	Carbon Oxides, Mono x 1 (atom of Oxygen,) Di x 2 (atoms of Oxygen,) Tri x 3
Compression ratio	DC Volts of Direct	Current	(atoms of Oxygen.)
Compression ignition	DEF Diesel Exhaust	t Fluid DEF	Diesel Exhaust Fluid
Dynamometer	DOC Diesel Oxidatio	on Catalyst DECS	Diesel Emissions Control Strategy
ECM	DPF Diesel Particula	ate Filter DPF	Diesel Particulate Filter
Emissions	EGR Exhaust Gas R	ecirculation EATS	Exhaust After Treatment System
Engine displacement	°F Fahrenheit	ECU	Electronic Control Unit
Firing order	FT-LB Foot-Pound Fo	rce E-ECU	Engine-Electronic Control Unit
Glow plug	Hg Mercury	EGR	Exhaust Gas Recirculation
Heat exchanger	HP Horsepower	E-EGR	External Exhaust Gas Recirculation
Horsepower	H ₂ O Water	EMC	Electromagnetic Compatibility
Injection system theory & timing	inHg Inches of Merc	eury EMS	Engine Management System
Mechanical efficiency	In H ₂ O Inches of Wate	r EPA	Environmental Protection Agency
Naturally aspirated	kPa Kilopascal	HC	Hydrocarbons (Fuels)
RPM	N*m Newton-meter	I - EGR	Internal Exhaust Gas Recirculation
Specific gravity	NOx Mono-nitrogen	oxides LSD	Low Sulfur Diesel 350 – 500 ppm, sulfur content
Supercharged / blower	O ₂ Oxygen	NOx	Nitrogen Oxides, Mono x 1 (atom of Oxygen,) Di x 2 (atoms of Oxygen,) Tri x 3
Temperature	RPM Revolutions pe	r minute	(atoms of Oxygen.)
Thermocouple	SCA Supplemental C	Coolant Additive PM	Particulate Matter
Torque	SCR Selective Cataly	tic Reduction PPM Filter	Passive Particulate Matter (Automatic, requires no active manual involvement)
Turbocharged	VS Variable Speed	SCR	Selective Catalytic Reduction
Vibration		SOV	Shut Off Valve
Viscosity		SOx	Sulfur Oxides
		ULSD	Ultra Low Sulfur Diesel < 15 ppm sulfur content
		VGT	Variable geometry Turbo

Air Conditioning/Heating

Air Conditioning/Heating Basic Terminology

Hg.

Ambient temperature Atmospheric pressure Bleeding Blower Boiling point BTU Celsius Condensation Density Displacement

Absolute Zero Air conditioning Ambient temperature Atmospheric pressure Bleeding Boiling point BTU Celsius Compressor displacement Condensation Condensing temperature Condensing pressure Conduction of heat

Drier Evaporation Evaporator coil Expansion valve Fahrenheit Gas Heater coil Heater evaporator blower Heater/evaporator unit Heater valve

Density

Desiccant Evaporation Fahrenheit Head pressure Hg. High side Hydrolizing action Joule Kpa Latent heat Latent heat of condensation Latent heat of vaporization

Joule Kpa Potentiometer Pressure PSI Purging Radiation Receiver – Drier Thermostat Air Conditioning Terminology

> Liquid line I ow side Pressure drop PSI Purging Radiation Ram air Receiver – Drier Saturated mixture Schrader valve Sensible heat Specific heat Standard ton

Thermo siphon Torque Vacuum Watt Sunlight sensor A/C controllers Servo motors Climate controls Inside/outside temperature sensors

Substance Suction side Superheat Sweeping Tail pipe Total heat load Torque Vacuum

Standards Book, November 2017 Edition – Technical Training Committee

The following industry leaders and educators, all members of The AED Foundation Technical Training Committee (TTC), participated in the 2017 review and revision of this standards document:

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Standards Book, November 2014 Edition - Task Force Leaders

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Standards Book, August 2011 Edition - Task Force Leaders

The following industry leaders and educators participated in the 2011 review and revision of this standards document:

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Standards Book, August 2008 Edition - Task Force Leaders

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Supporting Organizations

The following groups have supported the ongoing standards project and/or worked with The AED Foundation in the preparation of the original version and subsequent revisions of this reference book.

Associated Equipment Distributors (AED) Oak Brook, IL

Association of Equipment Manufacturers (AEM), Milwaukee, WI

National Center on Education and the Economy (NCEE), Washington, DC

Original version supported in part through a grant from the U.S. Department of Labor awarded in 1998 to the Institute of Educational Leadership (IEL), Washington, D.C.

About The AED Foundation

The AED Foundation is an affiliate of Associated Equipment Distributors, the international association of distributors, suppliers, and manufacturers serving the construction equipment industry since 1919. Established in 1991, The Foundation's programs and services strengthen the equipment industry through workforce development and professional education initiatives.

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